



**Your Path To A Better Career**

## **CALIFORNIA WORKERS' COMPENSATION CLAIMS ADMINISTRATION**

The Workers' Compensation Claims Administration - WCCA California certificate program consists of 5 courses. The program is designed to assist in producing qualified personnel for the claims industry. The program was developed by the IEA for workers' compensation specialists employed by insurance companies, self insured organizations, third party administrators, and others who can benefit from a comprehensive course of study on workers' compensation procedures and practices.



**CA 10 : Workers' Compensation Claims**



**CA 11 : Workers' Compensation Claims Advanced**



**CA 12 : Medical Coordination of  
Workers' Compensation Claims**



**CA 14 : Return to Work and Disability Management  
in the Workers' Compensation System**



**CA 16A : Permanent Disability Rating and the  
AMA Guides - Basic**

### **Learn Your Way**

IEA provides all five WCCA courses in a classroom setting, through IEA's rich online platform as well as in an online self study format. You can learn your way. Courses provided in an online instructor-led format allows students across the country access to the industries' top instructors from home or work. Enjoy the convenience of a structured course and study schedule outside of classroom.



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# CALIFORNIA WORKERS' COMPENSATION CLAIMS ADMINISTRATION CERTIFICATE

## Course Details

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### CA 10: Workers' Compensation Claims

This course provides an in-depth study of workers' compensation, including its history and evolution, up to the present system. A basic understanding of insurance vs. self-insurance, definitions of employer and employee, criteria of industrial injury (AOE/COE) benefits provided, medical control of claims, including discussion of Utilization Review and Medical Provider Networks, and overview of the WCAB.



### CA 11: Workers' Compensation Claims Advanced

An Advanced course providing current case law covering employment, injury, earnings, compensation benefits and medical control. Present practices and procedures of WCAB are discussed, along with strategies on administering litigation. The California Unit Statistical Plan, function and purpose of the California workers' compensation insurance rating bureau and the components of premiums are discussed.



### CA 12: Medical Coordination of WC Claims

This course concentrates on medical management and control of the claim. Medical-legal reports, bills and liens, as well as current trends in medical rehabilitation are discussed. Medical specialties identified with emphasis on how they might relate to a workers' compensation case. Medical terminology is reviewed in self-study and class-lecture formats based on the knowledge level of the class.



### CA 14: Return to Work and Disability Management in the WC

Overview of return-to-work requirements, strategies, and processes within the workers' compensation system. The procedures in accordance with the Labor Code, rules and regulations, time lines and method of completion for notices and forms are addressed. The basics of early return-to-work programs, the parameters of related disability discrimination laws, ADA, FEHA, and FMLA are discussed.



### CA 16A: Permanent Disability Rating and the AMA Guides- Basic

Course is designed to cover permanent disability rating of scheduled disabilities. Beginning with the rating process, contents and use of the schedule, the course includes relevant terminology, anatomical terms, and medical descriptions and measurements in conjunction with the mechanics of rating disabilities per the AMA Guides. Emphasis is placed on definitions, footnotes and appendix in the guides.