



Course Details

Workers' Compensation Claim Administration

AZ 10 : Workers' Compensation Claims

This course provides an introduction to workers' compensation including history and evolution to the present system. Students will learn:

- Definitions of employee and employer
- Circumstances of injury with emphasis on criteria for AOE/COE
- Benefits provided and statutes of limitation enforcement

AZ 11 : Workers' Compensation Claims - Advanced

This course provides practical handling of workers' compensation claims. Students will learn:

- Hearing and appeals procedures
- Investigation
- Specific vs non-specific injuries
- Claim remedies
- Resolutions
- Subrogation
- Third-Party Claims
- Legal defenses and preparing for trial

AZ 12 : Workers' Compensation Medical Terms & Applications

AZ 12 discusses the industrial aspects of injuries and disease most commonly associated with workers' compensation claims. Considerable emphasis will be placed on medical terminology. Medical specialists will present relevant data which will assist students in correct interpretations of medical reports on the industrially injured worker.

Arizona WCCA Certificate Program

The program was developed by the IEA for workers' compensation specialists employed by insurance companies, self-insured organizations, third-party administrators, and others who can benefit from a comprehensive course of study on workers' compensation procedures and practices.

